

AGENT CONTRACT RATES



Slow Gili Air

SLOW GILI AIR

Slow Gili Air is pleased to offer the following special rates subject to the terms and conditions.

Prices per room or per villa in Euros including breakfast served in villa every day.

All rates are inclusive of government taxes.

For agents we offer 18% commission from the rack rate (applied as a discount during the booking process).



Please inquire to slowgiliair@gmail.com to make a reservation. Upon confirmation, we will send you an invoice. To confirm the booking, we accept bank transfer (IDR) or you can send us your credit card information. If you make a bank transfer, we require that you document the transaction and send it to us.

A luxury place for happy people

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PRICES & RATES

LOW SEASON RATES

Single villa - Euro 195 per night
Double villa - Euro 350 per night

HIGH SEASON RATES

Single villa - Euro 295 per night
Double villa - Euro 550 per night



For an extra person (maximum 1 per villa) an additional fee of Euro 40 per night applies. All prices includes breakfast, welcome drink, fruit platter after arrival, wifi, drinking water, tea and coffee.

HIGH SEASON*

20/12-2019 - 08/01-2020: Christmas & New Year
23/01-2020 - 26/01-2020: Chinese New Year
24/03-2019 - 26/03-2020: Nyepi
10/04-2020 - 13/04-2020: Easter
15/06-2020 - 15/09-2020: High season
20/12-2020 - 08/01-2021: Christmas & New Year

*Changes are possible due to availability. Kindly acknowledge that we are not able to give commission on last minutes discounts.



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TERMS & CONDITIONS

Booking Confirmation & Deposit

To confirm the booking we need full payment. You can either send credit card number and exp. date, do a bank transaction or book it on our secure online website, slowgiliair.com > reservations.

- Full payment is required upon reservation
- 3% credit (or debit) card payment fee applies

Cancellation of booking

By making your booking, our agreement is a legal contract and you agree to our terms and conditions. Should your travel arrangements change you should inform us as soon as practicable to allow us to re allocate the room(s).

We practice a no refund policy. No refunds shall be made for short stay, no show, and unused facilities or for any service not provided due to any reason beyond our control.

If you need to cancel the booking due to adverse weather conditions or exceptional family circumstances we are happy to transfer your booking to another date if the same prices apply and if there is availability.

Payment

We do not accept some credit/debit cards so please ask if your card is acceptable. All credit card transactions are secure and no data collected is offered to third parties for any reason. All transactions comply to the relevant legal requirements at the time of the transaction.

You can also transfer the total amount on our Indonesian bank account; send the proof of payment and I'll confirm the booking. Last minute bookings can be paid on arrival.

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TERMS & CONDITIONS

Bank details

Bank: BNI Bank account: 0390903903

Nom: Julie Thonnard

Swift: BNINIDJAXXX

Address: JL LANGKO NO 64 MATARAM, NTB, INDONESIA

Tel.: 03706 637822 Fax: 0370 631005

Non-availability of Accommodation

We would only cancel your stay if your accommodation was unavailable for reasons beyond our control. We would however attempt to find you alternative accommodation; if we were unable to find suitable accommodation our liability would not extend beyond this point.

Pets

Sorry, we do not allow pets inside the house or on the property under any circumstances.

Acceptance of Children

We welcome children of any age. We can accommodate for young babies and by prior arrangement and free of charge, a highchair and a travel cot can be provided. Baby cot is free, but subject to availability.

Ask us for a Extra bed. The bed is suitable for children up to 13 years. An extra bed costs additional 40€/night.

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Arrival

Your accommodation will be available to you from 2:30pm on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your rooms. However, you may drop off your bags, pay for your stay and collect your room keys at an earlier time by prior arrangement.

It is much appreciated if you will notify us of your estimated time of arrival (a telephone call on the day before or morning of arrival is fine).

Late arrival procedure

Please ensure you contact us to let us know if you will be arriving later than 5PM, and inform us of your new estimated time of arrival. The reception closes at 5PM, we'll have to organize your harbour pick-up. We do not normally accept guests after 11PM.

Room Vacation

Please vacate your room by 11.00am, unless otherwise arranged. The room will be ready for re-occupation from 2.30pm, unless otherwise arranged.

Rooms

Eating take away meals in rooms is allowed, we also offer delivery service. Please let the staff know when you want help to do the dishes, to avoid smells and staining if the food comes into contact with bedding or carpets etc. Please take care and avoid spillage etc.

Smoking

Please be so kind to not smoke inside the villas. Just in case the person after you is a non-smoker. Smoking on the terrace-covered terrace and in the garden is acceptable. There are ashtrays available.

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TERMS & CONDITIONS

Damages and Breakages

Please take care when staying in our home. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. We ask is that you do report any incidents when they occur. We do not normally charge for minor breakages, but we may charge you for repair or making good if the damage or breakage is significant.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions.

Privacy Policy

Any data collected during the course of this booking will be stored on our computer(s). With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

Environmental Policy

Save Our Planet, every day millions of gallons of water are used to wash towels that have only been used once.

You make the difference

A towel hanging up means: « I will use again »

A towel in the laundry basket means « Please exchange »

Thank you for helping us conserve the Earth's vital resources.

At Slow Villas we are eco- friendly. Please reduce, reuse, and recycle. Compliments from the house: free tea and coffee; plus 2 glass water bottles for the beach and 2 big glass water bottles for in- house, in the fridge. Refill your bottle for free at our reception. Homemade ice tea is available at the reception during the day. Please help us keep this a plastic free zone. We have bio-sceptic tanks; please throw toilet paper or any other products in the bin provided. A bum gun is provided.

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SIGNATURE

Signature

It is agreed that if any circumstances meet, that are not covered by this contract, both parties shall meet endeavor to come to a mutually acceptable solution, in the full spirit of fairness, trust and cooperation.

Kindly validate this agreement by returning it duly signed within or before 14 days from the date of issue, otherwise it will be cancelled.

PRESENTED BY SLOW VILLAS & SPA
SIGNATURE
DATE
POSITION

ACCEPTED & AGREED BY AGENT
SIGNATURE
DATE
POSITION

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